

CHAPTER Puc 200 RULES OF PRACTICE AND PROCEDURE

PART Puc 201 GENERAL REQUIREMENTS

Readopt with amendment Puc 201.06, effective 3-24-12 (Document # 10101), to read as follows:

Puc 201.06 Requests for Confidential Treatment of Documents Submitted by Utilities in Routine Filings.

(a) The following shall be the routine filings to which the procedure established by Puc 201.06 and Puc 201.07 applies:

- (1) Telephone customer proprietary network information;
- (2) Incumbent Local Exchange Carrier (ILEC) capital expense reports;
- (3) NHPUC Form T-2 Assessment Reports;
- (4) Preliminary and final Wholesale Performance Plan Reports for telecommunications companies containing carrier-specific performance and bill credit calculations;
- (5) NHPUC Form T-8 Exchange Eligibility Report;
- (6) North American Numbering Plan Administration-designated overseer (Neustar) Months to Exhaust and Utilization Certification Work Sheets;
- (7) Neustar Part 1A;
- (8) Neustar Part 1B;
- (9) New England Power Pool “My Settled Certificates” Reports filed in conjunction with annual Renewable Portfolio Standards Reports;
- (10) Listings of prices paid, and bids received, for Renewable Energy Certificates, that identify specific suppliers or dates of purchase;
- ~~(11) Bids for the purchase of RGGI allowances pursuant to RSA 125-O:22;~~
- (11) In cost of gas proceedings:
 - a. Supplier commodity pricing information related to the unit volumetric and demand cost;
 - b. Pricing and delivery special terms of supply agreements;
 - c. Pricing and special terms for storage lease agreements;
 - d. Natural gas or propane costs and availability relating to hedging;
 - e. Special terms for hedged natural gas or propane contracts;

f. Supply commodity cost information specific to individual suppliers in supply and demand forecasts; and

g. Responses to data requests related to a. through f. above;

(123) NHPUC Form E-1, Monthly Report on Voltage Complaints;

(134) NHPUC Form E-4, Monthly Report of Electric Meter Complaint Tests;

(145) NHPUC Form E-5, Accident Reports;

(156) In default service proceedings:

a. Default service solicitations;

b. Bidder information;

c. Descriptions of the financial security offered by each bidder;

d. Bid evaluations;

e. Rankings of bidders' financial security;

f. Descriptions of financial security required by bidders;

g. Fuel supplier contracts;

h. Commodity and fuel pricing;

i. Planned generation plant maintenance schedules;

j. Contact lists used during the requests for proposals process;

k. Financial security, pricing and quantity terms of master power agreements and amendments;

l. Renewable Energy Certificate purchase prices, quantities and seller identities under existing contracts;

m. Transaction confirmations;

n. Retail meter commodity cost calculations;

o. Wholesale power purchase prices until made public by other governmental agencies; and

p. Responses to data requests related to a. through o. above.

(167) Utilities' cybersecurity plans;

(178) Utilities' physical security plans;

(189) Competitive Electric Power Supplier (CEPS) sales reports filed pursuant to Puc 2003.03(b);

~~(1920)~~ CEPS aggregator listings filed pursuant to Puc 2003.03(c);

~~(204)~~ Competitive Natural Gas Supplier (CNGS) sales reports filed pursuant to Puc 3003.03(b) and (c); ~~and~~

~~(212)~~ CNGS aggregator listings filed pursuant to Puc 3003.03(d);

~~(22)~~ NHPUC Form E-24, Reports of Gas Meter Complaint Tests, for residential customer reports only; and

~~(23)~~ NHPUC Form E-37, Quarterly Reports of Equipment Theft, Sabotage and Breaches of Security.

(b) Those parties submitting documents pursuant to Puc 201.06 shall indicate that they are relying on Puc 201.06 and Puc 201.07 in their request for confidential treatment.

(c) For paper filings made pursuant to this rule outside of an adjudicative proceeding or special contract filing, parties shall file one public paper copy and one confidential paper copy. For electronic filings, both a public and confidential version shall be prepared and submitted. Filings made in an adjudicative proceeding shall comply with Puc 203.02.

(d) The commission shall make a determination regarding requests for confidential treatment of documents or portions of documents submitted pursuant to Puc 201.06 upon request for release of those documents to the public submitted pursuant to Puc 201.07.

(e) Prior to commission determination regarding confidential treatment, documents submitted to the commission pursuant to Puc 201.06 shall be:

(1) Treated as confidential by the commission and any other party that may receive them; and

(2) Maintained by the commission, and any parties receiving a copy of the documents, according to such conditions as the commission determines are necessary to preserve such confidentiality.

PART Puc 202 OPERATIONS AND REQUIREMENTS

Readopt Puc 202.01 ~~(f)~~-(h) and (k)-(m), and amend Puc 202.01 (f), (i) and (j), effective 6-10-06 (Document # 8657-B), cited and to read as follows:

Puc 202.01 Requests for Commission Determinations.

(f) A person seeking to make a formal complaint against an entity over which the commission has jurisdiction ~~utility~~ shall do so by complying with Puc 204 ~~or Puc 1200~~.

(g) A person seeking to register as a competitive electric power supplier or aggregator shall do so by complying with Puc 2003.

(h) A person seeking to register as a competitive natural gas supplier or aggregator shall do so by complying with Puc 3003.

(i) A person seeking to be authorized to provide voice service as an excepted local exchange carrier (ELEC) shall do so by complying with Puc 404.02.

(j) A person seeking to register as a telecommunications carrier shall do so by complying with Puc 413.

(k) A person seeking a certificate of compliance with the design requirements of the Code for Energy Conservation in New Building Construction shall do so by complying with Puc 1804.

(l) A person seeking a certification that a building as constructed complies with the Code for Energy Conservation in New Building Construction shall do so by complying with Puc 1805.01.

(m) A utility filing a compliance plan, amendment to a compliance plan or notification related to affiliates or affiliate transactions shall do so by complying with Puc 2100.

Amend Puc 202.01, effective 6-10-06 (Document #8657-A and Document #8657-B), effective 6-10-06, by inserting (n), to read as follows:

(n) A person seeking certification of a renewable energy source shall do so by complying with Puc 2500.

Readopt with amendment Puc 202.06, effective 6-10-06 (Document #8657-A), to read as follows:

Puc 202.06 Requirements for Written Communications. Any person submitting written communications to the commission shall:

(a) Comply with the following:

(1) Date the submission;

(2) Identify the name and address of the person submitting the document and the party or parties on whose behalf it is submitted, if any;

(3) Identify the appropriate docket number, order number or other pertinent subject matter identification; and

(4) Comply with Puc 203.02, 203.03, 203.04 and 203.05 if making the filing in an adjudicative proceeding, or

(b) For all other commission filings, including those required by statute, made in a non-adjudicative proceeding, submit one original and two paper copies.

Readopt with amendment Puc 202.07, effective 6-10-06 (Document #8657-A), to read as follows:

Puc 202.07 Signatures. Each filing submitted to the commission shall be signed by a person authorized to make such a filing. An electronic signature, or “/s/” mark, with the full name of the signing person provided with the electronic signature or “/s/” mark, shall be an acceptable means of signing the filing.

Readopt with amendment Puc 204, effective 6-10-06 (Document # 8657-B), to read as follows:

PART Puc 204 FORMAL COMPLAINTS

Puc 204.01 Submission of Formal Complaints.

(a) Any person wishing to make a formal complaint to the commission regarding an entity over which the commission has jurisdiction shall do so by filing the complaint in writing with the executive director pursuant to Puc 203.02.

~~(a) A customer with a complaint that concerns the customer’s service or payment for such service shall submit the complaint to the commission.~~

~~———(b) If resolution is not reached following an informal process, the customer may file a formal complaint in writing submitted to the executive director.~~

~~(e)-(b)~~ The provisions of Puc 203 shall not apply to complaints filed pursuant to this rule unless the commission institutes adjudicative proceedings pursuant to Puc 204.05.

Puc 204.02 Complaints Regarding Utilities.

(a) Upon receipt of a complaint pursuant to Puc 204.01, and over which the commission has jurisdiction, the commission shall cause a copy of the complaint to be forwarded to the utility named in the complaint.

(b) The utility shall provide a written response to the complaint by the date specified in the letter, or, when no date is specified in the letter, no later than 10 days from the date the complaint is received by the utility.

(c) The response required by (b) above shall include a description of all steps taken by the utility to resolve the complaint and shall be furnished to the complainant as well as the commission.

Puc 204.03 Review of Complaints by Utilities.

(a) A utility shall consider all complaints forwarded to it pursuant to Puc 204.02 and thereafter:

(1) Make any reparations, cease committing any violations, and take any other appropriate actions (as authorized provided by RSA 365:3); or

(2) Advise the commission and the complainant that it disputes the complaint.

Puc 204.04 Investigation.

(a) When a utility has reviewed and responded to a complaint pursuant to Puc 204.02 and Puc 204.03, a complainant not satisfied with the utility's response shall so advise the commission.

(b) If it appears to the commission that there may be a basis for the complainant's dispute, the commission shall conduct an independent investigation pursuant to RSA 365:4.

Puc 204.05 Adjudicative Proceedings. The commission shall commence adjudicative proceedings to resolve a complaint against a utility when it determines after an investigation conducted pursuant to Puc 204.04:

(a) That a complaint may warrant further action against a utility; or

(b) A customer has exhausted all remedies available under Puc 1200 and requests a hearing.

Puc 204.06. Investigations Initiated by the Commission. Nothing in this part shall limit the commission's authority to investigate or make inquiry of a public utility pursuant to RSA 365:5.

Puc 204.07 Complaints Regarding Non-Utilities. For all other complaints filed pursuant to Puc 204.01 over which the commission has jurisdiction, the provisions of Puc 204.02~~4~~ through 204.06 shall apply to entities that are not public utilities to the same extent as if such entities were public utilities.

PART Puc 205 RULEMAKING

Readopt Puc 205.06, effective 6-10-06 (Document # 8657-B), to read as follows:

Puc 205.06 Explanation of Proposed Rule.

(a) If requested by an interested person at any time before 30 days after final adoption of a rule, the commission shall issue a written explanation of the rule pursuant to RSA 541-A:11, VII.

(b) An explanation issued pursuant to this section shall include:

(1) A concise statement of the principal reasons for and against the adoption of the rule in its final form; and

(2) An explanation of why the commission overruled the arguments and considerations against the rule.

APPENDIX

Rule	Statute
Puc 201.06	RSA 365:8, XII; RSA 365:8, XIV
Puc 202.01 (f)-(m)	RSA 365:8, XII
Puc 202.01(n)	RSA 365:8, XII
Puc 202.06	RSA 365:8, XII
Puc 202.07	RSA 365:8, XII
Puc 204.01 - 204.06	RSA 365:1-5; <u>RSA 365:1-a.</u>
Puc 204.07	RSA 365:8, XII; RSA 374-F:7; RSA 365:8-a; <u>RSA 365:1-a.</u>
Puc 205.06	RSA 541-A:11, VII